

Fuel Assistance

Winter Heating Helpline

866-ENERGY-7

www.state.ma.us/winterheating

Cambridge/Somerville Fuel Assistance

617-349-6252

Chicopee Emergency Food and Fuel

413-592-6121/Chicopee

Citizens Energy Corporation

Oil heat program

877-JOE-4-OIL

www.citizensenergy.com

Department of Telecommunications and Energy

Consumer Division

617-305-3531

800-392-6066

800-323-3298/TTY

Good Neighbor Energy Fund

Fuel assistance available to eligible families during the heating season

800-334-3047/Eastern MA

800-262-1320/Western MA

Massachusetts Energy Consumers Alliance

617-524-3950

800-287-3950

www.massenergy.com

Massachusetts Fuel Assistance and Energy Conservation Programs

Callers will be referred to a local or regional heating assistance provider.

1-800-632-8175

Roxbury Multi-Service Center

Gives funds for back rent, back electricity, and gas bills, and fuel assistance.

617-427-4470 x 435/Greater Boston

Call a local organization for fuel assistance eligibility ⇒

Eastern Massachusetts

Action Energy Program

978-281-3900/Gloucester

Action for Boston Community Development (ABCD)

See website for a list of fuel assistance intake sites.

617-357-6000/Boston

www.bostonabcd.org

Citizens for Citizens, Inc.

Program available November - April

508-679-0041/Fall River

508-823-6346/Taunton

Community Action, Inc.

800-332-9004

978-388-3066/Amesbury

978-373-1971/Haverhill

978-465-4462/Newburyport

Community Action Program Intercity, Inc.

617-884-6130/Chelsea

Lynn Economic Opportunity

781-581-7220/Lynn

North Shore Community Action Programs

978-531-0767/Peabody

People Acting in Community Endeavors (PACE)

508-999-9920/New Bedford

Quincy Community Action Programs, Inc.

617-479-8181/Quincy

Self Help

508-588-5440/Brockton

South Middlesex Opportunity Council

Energy and Financial Assistance Programs

508-620-1230/Framingham

Tri-City Community Action Programs, Inc.

781-322-6284/Malden

Central Massachusetts

North Central Massachusetts

978-342-4520/Fitchburg

Worcester Community Action Council, Inc.

508-754-1176/Worcester

Western Massachusetts

ARISE for Social Justice

413-734-4948/Springfield

Berkshire Community Action Council

413-528-1947/Great Barrington

413-663-3014/North Adams

413-445-5671/Pittsfield

Franklin Community Action Corp.

413-773-3421/Franklin County

800-370-0940/Hampshire County

Housing

Boston Mayor's Hotline

After 5:00 PM and on weekends

617-635-4500/Boston

Central Massachusetts Housing Alliance Inc.

Distribute furniture and household goods free of charge to families and individuals.

508-752-9276/Worcester

Citizens Housing and Planning Association

617-742-0820/Boston

www.chapa.org

City Mission Society

Gives financial assistance for rent, electricity and telephone cut-off, food and clothes.

617-742-6830 x 205

Massachusetts Department of Housing and Community Development

Division of Neighborhood Services

Fuel assistance, homelessness prevention, neighborhood economic development

617-727-7004

800-632-8175

www.state.ma.us/dhcd

Division of Public Housing and Rental Assistance

617-727-7130 ext.237

www.state.ma.us/dhcd

Emergency Shelter Commission

Weekday hours.
617-635-4507/Boston

Friends of the Homeless

Give furniture and household goods to low-income people.

781-340-1604/Southeastern MA

Massachusetts Affordable Housing Alliance

Counseling for first-time homebuyers and advocacy on housing issues

617-822-9100

www.mahahome.org

Massachusetts Coalition for the Homeless

Homelessness advocacy organization

617-737-3430

www.mahomeless.org

Massachusetts Housing and Shelter Alliance

617-367-6447

MA Tenant Organization and Resource Center

Information on tenants' rights

617-367-6260

Lead Paint Hotline

Information about lead laws and consumer rights, referrals for lead screening, inspection, and deleading

800-532-9571

Poison Control Center

Emergency advice and information on poisons

Spanish available

800-682-9211(24 hr)

The Boston Home Center

Programs and services available in Boston such as homebuyer education classes and counseling

617.635.HOME

www.cityofboston.gov

Traveler's Aid Society

A limited program to provide short-term emergency shelter to Boston Families in crisis.

617-542-7286/Boston

Food Assistance**Massachusetts Department of Transitional Assistance**

Runs food stamp program. You do not have to be on welfare to be eligible for food stamps.

800-249-2007

www.mass.gov/dta

Project Bread's Food Source Hotline

Provides information about food stamps and referrals to emergency food pantries and meal sites; offers a summer food service program in summer months for children 19 and under; Spanish available

800-645-8333

800-377-1292 (TTY)

www.projectbread.org

SERVE New England

Low cost food for those willing to give two hours of voluntary service

888-742-7363

For resources for persons who are homeless, please refer to the Telephone Resource Directory published by Women of Means, Inc. Call Women of Means, Inc. at 781-239-0290.

Federal Information Center

Information about federal agencies and programs

800-688-9889

Citizen Information Line

Information about state agencies and programs

800-392-6090

State Representative and Senators

617-722-2000/State House

**Massachusetts
Commission on the Status of Women**

19 Staniford Street, 6th Floor

Boston, MA 02114

Phone: 617-626-6520

Fax: 617-626-6530

TTY: 711-617-626-6520

E-mail: mcsw@state.ma.us

Web: www.mass.gov/women

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Massachusetts Commission on the Status of Women



Fuel, Housing and Food Assistance Resources